



Meet The Team



Name: Rachel

Job Title: Reception/Care Navigator

How long have you been doing the role: 9 weeks.

Specialist area: Reception

What do you most enjoy about the job:

Assisting the wonderful patients we have at the surgery, working with such great colleagues and clinicians, and being supported by all surgery staff.

New Memorial Bench

We have a new memorial bench outside the surgery, it is situated under the canopy leading up to the surgery entrance. The bench has been bought in memory of Colette Fretwell who was registered at the practice for many years. With the funds that were donated by Colette's Husband Richard.



STATISTICS

Here are the incoming phone call and Online Accurx statistics for reception.



May 2024

Calls 3986

Accurx 2733



June 2024

Calls 3400

Accurx 2563

B12 Injections.

For those of you that have regular B12 injections, Our Health Care Assistants Hannah and Vicky have now completed their training to be able to administer these injections.

Well done ladies!



Sarcoma Awareness Month 2024 July 1 - July 31

Sarcomas are rare cancers that develop in the muscle, bone, nerves, cartilage, tendons, blood vessels and the fatty and fibrous tissues. Sarcomas commonly affect the arms, legs and trunk. They also appear in the stomach and intestines as well as behind the abdomen (retroperitoneal sarcomas) and the female reproductive system (gynaecological sarcomas).

Sarcoma is very rare, and much more research needs to be done to fully understand how these cancers develop and how best to diagnose and treat them.

People can survive sarcoma if their cancer is diagnosed early, when treatments can be effective and before the sarcoma has spread to other parts of the body. It is vital that patients be referred to a specialist sarcoma team as early as possible.

Facts and figures

- There are three main types of sarcoma: soft tissue sarcoma, bone sarcoma and gastrointestinal stromal tumours (GIST).
- There are around 100 different sub-types of sarcoma
- 10 people every day are diagnosed with sarcoma in the UK
- About 3,800 new cases of sarcoma are diagnosed each year in the UK which makes up approximately 1% of all cancer diagnoses
- Every year 3,330 people are diagnosed with a soft tissue sarcoma (including GIST)
- 500 people are diagnosed with a bone sarcoma every year

Visit www.sarcoma.org.uk for further information.

Safecare Primary Care Awards 2024

The practice was shortlisted for Practice Manager of the year and Reception Team of the year. Unfortunately we didn't win this year but we shall aim high for next years awards.



GP Survey 2024

Here are some of the results for Ashby Turn from this year's GP survey.

77% find the reception and administrative team at this GP practice helpful.

92% knew what the next step would be within two days of contacting their GP practice.

70% felt they waited about the right amount of time for their last general practice appointment.

94% say the healthcare professional they saw or spoke to was good at listening to them during their last general practice appointment.

97% had confidence and trust in the healthcare professional they saw or spoke to during their last general practice appointment.

90% felt their needs were met during their last general practice appointment.