

FEBRUARY

Newsletter

Did you know you can self-refer via our website?

You can now self-refer to a number of services via our website. Self-referral is free, quick and easy. This allows you to be seen by an appropriate service without seeing a GP.

You can access this via the 'request an appointment' tab on our website & this allows you to self-refer for the following acute illnesses; Sinusitis, Sore throat, Earache, Infected insect bites & stings, Impetigo, Shingles & uncomplicated Urinary tract infections.

There is also information on accessing other services by self-referring such as finding an NHS Dentist, The Drug & Alcohol service, Mental Health support, Midwives, Minor Ailment scheme and Physiotherapy with First contact Physio, Podiatry, Social Services , the stop smoking service and Weight Management.

STATISTICS

Here are the incoming Online Accurx statistics for reception.



January 2025
Accurx 3072



BLOOD TESTS



You may be aware a new phlebotomy service has launched at The Ironstone Centre. You may be asked to attend for a blood test here. Limited blood appointments are still available at the practice. The service at The Ironstone Centre will relocate to the new Clinical Diagnostic Centre in town centre from 4th March 2025.

FEEDBACK

Here is some recent feedback we received from the Friends and Family responses.

Dr Sethi was very informative and made me feel comfortable talking about my issues.

Michelle answered all my questions, very helpful, and Polite, took the time to explain things.

The visit was quick and the personnel very friendly and did an excellent job.

If you would like to leave feedback please respond to the text message you receive after your appointments. Also you can leave a google review.